



Hampshire Safeguarding Adults Board

**Safeguarding Adult Lead Network
3rd October 2018**

Current system challenges and issues

- Volume of inappropriate referrals overloading the system
- Deteriorating physical health of people with complex needs and behaviours poorly managed.
- Thresholds for raising a safeguarding concern unclear and inconsistent
- Professionals' reluctance to challenge and escalate.
- Learning from serious cases not embedded and improvements not sustained
- Duplication and lack of coordination in the system.
- Inconsistent understanding and application of MCA
- Learning from unexpected deaths and response to critical events - GWMH, Mazars, LeDeR, SARs, etc.
- Poorly managed transitions in care/placements

Local policy developments

- Multi-Agency Risk Management Framework
- Risk assessment tool and agenda template
- Escalation Protocol
- Guidance on raising a safeguarding concern
- Hoarding Guidance
- Family Approach Protocol
- Response to fire death review

'Thresholds' Guidance

Guidance for providers and professionals on what and when to refer: meds, falls, quality concerns, unmet health and social care needs

- Consistent decision making and proportionate approach
- Improve the quality and relevance of concerns
- Awareness of alternatives to s42 enquiries
- Pathways for raising a range of concerns
- Promote use of Risk Framework

Core principles: Wellbeing, Prevention, Early Intervention, Mental Capacity, MSP

Family Approach Protocol

- Working together better to achieve better outcomes for adults, children and their families.
- Outlines principles to which the Safeguarding Boards, multi-agency partners and front line professionals can commit.
- Supported by practical information, guides and tools for frontline professionals - online resource library / toolkit holding all the information in one place.
- Mental Capacity, MSP, professional curiosity, etc.

4LSAB Safeguarding Policy

- Available on the HSAB website as a web based resource
- Website reviewed to make navigation easier – new section on guidance or providers
- 4LSAB multi-agency safeguarding policy refreshed in response to the changes to the Care Act statutory guidance.
- New 4LSAB policy and guidance added: Risk Management, Escalation, Managing Allegations, etc.

HSAB Website

www.hampshiresab.org.uk

Mr C Safeguarding Adult Review

and

**Thematic Review of SARs related to
learning disability and physical health
care**

Improvements needed	Impact areas
Management of transitions in care	<ul style="list-style-type: none"> Service user involvement Family and paid carer involvement Communication and coordination Risk management
Health service delivery	<ul style="list-style-type: none"> Hospital passport LD Liaison Nursing Service Transitions to and from acute care Provision of sensory friendly environments Continuance of CPA or similar Family and paid carer involvement Effective discharge planning Risk framework
Understanding and application of the Mental Capacity Act	<ul style="list-style-type: none"> Seamless advocacy support and guidance Involving family in treatment decisions Consistent MCA guidance MCA Competency Framework Agency leadership of MCA Access to professional support/guidance Challenge and escalation

MCA 6 Step Plan

Outlined in a joint LSAB chair letter to agencies:

- 1) Refresh of the Hampshire MCA toolkit and adoption by partners
- 2) Board endorsement of the national MCA Competency Framework and adoption by partners
- 3) Agency review of training plans and provision against the Framework
- 4) Introduction of agency executive MCA leads
- 5) Introduction of MCA champions in all service delivery areas
- 6) Introduction of a 4LSAB Escalation Policy

SAR - key messages for practice

- Self neglect & other complex needs highlight need for risk management process where s42 is not appropriate.
- Effective partnerships – adult, families, professionals
- Making safeguarding personal – building confidence, resilience
- Safeguarding support used as a means of preventing future harm
- All agencies taking responsibility for safeguarding
- Toxic Trio: capacity, unwise decision making, disengagement
- Capacity not an excuse to walk away - a professional duty to protect from foreseeable harm
- Relationship based approach - build trust to address long term, entrenched behaviours
- Capacity assessments addressing both decisional and executive capacity
- Challenge and escalation when decisions/actions are not in the best interests of the adult
- Professional curiosity

Professional curiosity

Professional curiosity is a proactive mind set and communication skill to explore and understand what is happening within an environment rather than making assumptions or accepting things at face value. In practice, this requires practitioners to consider:

- Am I remaining CURIOUS and INQUISTIVE about what I'm seeing and assessing?
- Indicators of potential harm?
- Indicators that a tipping point may have been reached where not to intervene, poses significant risk to wellbeing and safety

HSAB Training Offer

Linked to HSAB priorities and learning:

- SGA Awareness
- S42 Enquiries
- Risk management
- MSP
- Self Neglect
- Financial Abuse
- Family Approach

All events multi-agency and free of charge

For more information:
[HSAB Learning Zone](#)

HSAB priority themes going forward

Greater coordination and joint working with the LSABs, HSCB and other strategic partnerships

Awareness and engagement:
Social media, MCA campaign, HE mental health, loneliness and social isolation

Learning from deaths and assurance – GWMH, Mazars, LeDeR, SARs, Fire Deaths,
SAR action plan
Learning into practice
SAR library

Improving understanding and application of mental capacity and best interests

Making Safeguarding Personal – a focus on the personalised outcomes desired by people who may have been abused

SAL role and responsibilities

- Leads on safeguarding for their organisation.
- First point of contact for staff for advice if they have concerns.
- Assesses information relating to concerns about adults at risk.
- Decides if concerns should be notified to adult services
- Make safeguarding referrals.
- Liaises with the relevant SAMA and LADO for their sector.
- Ensures concerns are logged and stored securely
- Knows the contact details of relevant statutory agencies e.g. adult services, Police, CCG, CQC, etc.
- Ensures the organisation's safeguarding policy and related policies are kept up to date.
- Completes the Organisational Safeguarding Self Audit
- Annual update event

Resources and guidance

- Organisational Safeguarding Self Audit Tool
- Organisational MCA Self Audit
- Learning and Development Strategy
- Guidance on producing an internal safeguarding policy
- Alerter checklist
- Publicity material on adult abuse, self neglect, keeping safe
- SAL Network Events and Training
- Risk Management Framework
- Responding to Self Neglect
- Allegations Management
- Escalation
- HSAB Website

Useful Links

- www.hampshiresab.org.uk
- www.skillsforcare.org.uk
- <http://www.scie.org.uk/adults/safeguarding>
- <https://khub.net>

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**Any comments or
questions?**