

## Q&A session

### John Amos

Questions for John Amos:

- Does the fire service replace locks as part of safe and well assessment? If not, would Blue Lamp Trust be able to assist?
- Please can you clarify how we can make a referral for a safe and well assessment?
- Following a safe and well visit would HIWFRS be able to install an interlinked smoke alarm, or would that be down to the Housing provider?

### Ruth Goncalves

Questions for Ruth Goncalves:

- Hoarding question for Ruth: How do you balance the non-removal of the hoard with the fire risk the hoard may pose to others living around them?
- Where do we refer to to get experienced and qualified support for owner occupiers who need this intensity of assistance for hoarding and for the lengthy periods of time described in Ruth's case study presentation?
- Can you advise the types of enforcement action you take if someone refuses access in a hoarding situation?
- What support is available for clearance of private dwellings?

### Eric Smith

Questions for Eric Smith:

- Should I report a safeguarding concern for someone who is presenting high fire risks?
- Who is responsible for funding clearance of a hoarded property in Local Authority or Housing Association accommodation if the client is unable to afford it themselves?
- Is it fair to say that GP attendance in MARMs for hoarding cases is critical? It seems that enforcing clearance is pointless if no other attempt is made to get to the root of 'why' as in most cases, the hoarding will just begin again?
- off the back of Mrs C's case is smoke alarm testing routinely considered as part of Carer/Social Care assessments to ensure their function is regularly reviewed?

### Paul Francis

Questions for Paul Francis:

- Does Fire retardant bedding- lose its protection when it is washed?
- Please can you give clarity of what potential ignition sources might be?
- In relation to the Mrs C Case study -Are there any charities that can help in a situation like this when the person is an owner occupier of their own home?
- Is there a way to allow people with mobility issues to test their smoke alarms , can smoke alarms be accessible to them so they can be checked and switched off if the alarm went off in error?

## Daniel Opila

Questions for Daniel Opila:

- Please can you clarify the threshold for Adult Social Care?