



**A referrers' guide to our project
and the support we offer**

Introduction

The Moving On Project is delivered by Medaille Trust in collaboration with the Snowdrop Project. Working together, we help women affected by human trafficking and modern slavery through one-to-one support, group support and signposting to other services.

We reach out to female survivors living in the community, providing support to those who might not have access to such services, regardless of their status in the National Referral Mechanism.

We also help women and girls who are vulnerable to the risks of modern slavery, including those who are economically and socially marginalised or disempowered and are suffering gender inequalities.

We're here to support women with their recovery, whether this support is needed quickly after leaving an exploitive situation, or as they face challenges later on.

What we do

We provide a range of services to female survivors, tailored to meet each client's individual needs. This includes:

Casework and befriending

Women have access to one-to-one support that can help them to move on from their past. Through receiving support to overcome the multiple barriers they may face, women will build confidence, self-esteem and motivation, will explore their skills, interests and aspirations and will be empowered to move forward with their lives.

Wellbeing

Women will be supported to access one-to-one counselling to help them deal with the psychological impact of human trafficking and modern slavery. Where possible and necessary, this will be delivered in their own language or through interpreters, making it easier to talk about experiences and emotions. Additionally, women will have access to group therapies and drop-in sessions to help improve their physical, emotional, spiritual and mental wellbeing.

Education and employment

Women will have access to community-based English classes if needed, to open doors to training and employment. We will support women to take up training and work experience or to explore volunteering opportunities, tailored to meet their individual needs and aspirations.

Community activities

The project promotes community engagement in order for women to build friendships, improve their social networks, access life skills and hobbies, reduce feelings of isolation and experience

greater wellbeing. Women will be encouraged to think about what they enjoy doing or would like to do and opportunities for them to engage in community groups and activities will be explored.

Independent living

Women will be supported to develop the skills, confidence and knowledge needed to live independently. This may include support in accessing accommodation, benefits and entitlements and being able to advocate for themselves. It may also include being able to travel independently, feeling safe within the community, being responsible for their routine, ensuring their children's needs are met and looking after their own health.

Access to Justice

Women will be supported throughout the whole judicial process, should they wish to seek justice for their exploitation. Our caseworkers, who are experienced in working with survivors of modern slavery, are being trained to undertake Achieving Best Evidence digitally video recorded interviews to an evidential standard on behalf of police and law enforcement. These accounts will be admissible in court and support prosecutions undertaken by the CPS.

Who we help

Support is available to women affected by human trafficking and modern slavery. This includes:

- Women leaving safe-house accommodation with a positive or negative conclusive grounds decision and settling in the community;
- Women who have come to the end of statutory support and require longer-term support within the community;
- Women living in the community who have chosen not to enter into the National Referral Mechanism or who have been through the process and are now at risk of re-exploitation;
- Women and girls in the community who are disadvantaged and vulnerable to the risks of modern slavery.

The project is available for women living or settling in:

- Wiltshire
- Hampshire
- London (from mid-March 2021)
- Kent (from mid-March 2021)
- Manchester (from June 2021)
- Liverpool & North Cheshire (from June 2021)
- West Midlands (from June 2021)

Making a referral

Referrals are considered from a range of service providers, including other charities, local authorities, social workers and primary care providers.

Women who have experienced exploitation in the past, can refer themselves for support.

We do not provide crisis intervention. If you're concerned about the safety of your client, you can get in touch and we will try to signpost you to more suitable service providers.

Please only complete the referral form once you have had consent from the person you're referring.

Your referral will be sent to the Local Co-ordinator in your area who will get in touch with the client to organise an assessment and together devise a personal plan for the kind of support they need.

We will make up to four attempts to contact the client. If these are unsuccessful, we'll let you know. If we've not heard from you or the client within two weeks, we'll consider the referral as no longer needed.

Frequently asked questions

Q. Who can refer to the service?

Referrals are considered from a wide range of service providers. This can include women's centres, social workers, primary care providers, immigration centres and charities working with women who have been exploited. We also consider self-referrals from women who are looking for support.

Q. Who do you accept referrals for?

We consider referrers for women affected by human trafficking and modern slavery. Women can be of any age or nationality, and the exploitation can have happened at any point in their lives. We can also work with women and girls vulnerable to the risks of exploitation.

Q. Are there any further eligibility criteria?

All we ask is that women referred to the Project are willing to engage with the Project and with the support offered.

Q. When are referrals declined or refused?

All referrals are considered on a case-by-case basis. If, however, we feel that the needs of a client are incompatible with the skills or capacity of the Project we will try to signpost you to a more suitable service.

Q. Can men be referred to the Project?

No. We may look to expand the service to men in the future.

Q. How is the Project funded?

The Moving On Project is funded through a grant from the Tampon Tax Fund. The grant runs until June 2022 and we hope to secure funding to extend the project beyond that date.

Q. How long will support last for?

Support will last for as long as it is needed.

Q. Are your staff DBS checked?

All our Project staff are DBS checked.

Q. Do you support children?

We can support children of women referred to the Project, providing this also helps the client with her support needs.

Q. How frequent is the support?

Our support is very flexible and we support when needed, tailored to meet each client's individual needs.

Q. What are your working hours?

As a rule, we work weekdays, during normal office hours. We are flexible and can work outside of these hours if there is a need for us to do so.

Q. What training do your staff undertake?

The majority of our staff have experience of working directly with female survivors of modern slavery. They all receive mandatory training in safeguarding, violence against women and girls' practices, trauma-informed practices and other relevant training. Please do contact us if you need to know more about our specific training framework.