

Hampshire Safeguarding Adults Board Strategic Plan 2022-2025

OUR STRATEGIC PRIORITIES 2022-2025

1. Foster a shared understanding of what a 'safeguarding concern' is, who to take concerns to and what will happen next.

ACROSS THE NEXT THREE YEARS, THIS MEANS:

- Reviewing what partners do with adult safeguarding concerns and what happens as a result. This is to ensure concerns are managed effectively, efficiently and deliver optimal outcomes for people through identifying and addressing any areas for improvement.
- Gaining assurance of activity where a safeguarding concern is raised but the circumstances fall outside of safeguarding duties. Reviewing what evidence exists of effective early intervention and prevention.
- Improving agencies' understanding of when to raise a safeguarding concern with the local authority and what to include in a quality referral that is personalised, and strengths based.
- Supporting people to understand the legal and statutory basis for raising safeguarding concerns and carrying out a statutory, or discretionary, Safeguarding Enquiry.
- Promoting local and national frameworks that set out good practice and reviewing the extent to which these are embedded within HSAB agencies.
- Identifying barriers to implementing existing frameworks, understanding the reasons for these, and acting to address and overcome obstacles.
- Understanding people's (including carers and family members) 'safeguarding stories' and capturing their lived experience of being part of a safeguarding concern or Enquiry.
- Supporting frontline staff to be professionally curious and use their intuition about the circumstances in which a safeguarding concern has been raised. For example, through highlighting simple tools and good practice guidance.

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2. Empower people and those who help them to draw on their knowledge and expertise to make safeguarding personal, listening and acting on people's insights and lived experiences.

ACROSS THE NEXT THREE YEARS, THIS MEANS:

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| <ul style="list-style-type: none">• Establishing where we are now in Making Safeguarding Personal to benchmark our performance.• Facilitating a shared understanding of what we mean by 'carers' (i.e., not just those in paid roles) and supporting partners to involve carers in Making Safeguarding Personal.• Gathering evidence on the impact of Making Safeguarding Personal on operational practice and outcomes for people – including the families and carers of individuals receiving care and support.• Promoting tools to support frontline staff and wider professionals to gain insights from people who use services and those who help them to enhance safeguarding practice, including the assessment of need and risk. | <ul style="list-style-type: none">• This includes supporting professional curiosity about what is important to people, their history, how people are influenced by their cultural identities and past experiences of trauma.• Looking at how well we understand, offer and use advocacy, including where this is, or is not, commissioned and identifying ways to improve this so that individuals are supported to understand their rights, express their views and be heard.• Working with Healthwatch, advocacy providers and commissioners to hear the voice and perspectives of people with lived experience. Responding to what we hear to support both safeguarding interventions and prevention. |
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3. Support the effective identification, assessment and coordinated management of risk in a way that balances different perceptions of risk whilst preventing or reducing the impact of harm.

ACROSS THE NEXT THREE YEARS, THIS MEANS:

- Seeking assurance on agreed 'high harm' issues based on a range of data and evidence sources, including Safeguarding Adult Reviews, testing and challenging practice to ensure we drive improvement that delivers positive outcomes for residents.
- Reviewing the Multi Agency Risk Framework, in collaboration with neighbouring Safeguarding Adults and Children's Boards and through seeking to hear from those who have experienced MARM and their family members and carers.
- Promoting the key principles and core ingredients that enable effective identification, assessment and coordinated management of risk. Sharing good practice examples, including where carers and families are involved.
- Seeking assurance that key risk principles support the practice of all HSAB partners – covering both those working with a safeguarding concern or Enquiry and those working in 'pre-crisis' services that support people early and prevent the escalation of risk.
- Championing effective information sharing whilst protecting people's data in all aspects of safeguarding work.

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We will review and test how we are doing, challenging and holding one another to account, by building on five foundational blocks. This will ensure we remain focused on delivering our core statutory responsibilities and are evidence-led in prioritising resources to drive improvement in safeguarding practices and outcomes for people, making the greatest impact where it matters most.

Tracking compliance with our statutory duties

Scrutinising data and performance indicators

Seeking feedback from people – service users, carers, families and staff

Undertaking self-assessment and bespoke audits

Working more effectively in partnership