

Appendix A

Hampshire Safeguarding Adults Board

Performance and Activity Summary 2012-2014

Hampshire County Council Adult Services are the lead agency who records all the safeguarding information on behalf of the multi-agency partnership and the Hampshire Adults Safeguarding Board. Over the last few years Hampshire County Council Adult Services have continued to make improvements to the capture and reporting of safeguarding information, as a result of these changes it may not always be possible to directly compare activity between years.

Safeguarding referrals

Activity

The overall number of safeguarding referrals has continued to increase in 2013/14 with 3,197 being reported. This represents a 27% increase on 2012/13 (2,516) and is an increase of 49% over the last 3 years. **Table I** shows the number of referrals by client group since 2011/12

Table I - Number of referral by client group	2011/12		2012/13		2013/14	
	No.	%	No.	%	No.	%
Older People 65+	1,150	54%	1,348	54%	1,828	57%
Learning Disability 18-64	697	32%	701	28%	724	23%
Mental Health 18-64	100	5%	248	10%	317	10%
Physical Disability 18-64	165	8%	200	8%	264	8%
Substance Misuse 18-64	4	<1%	6	<1%	37	1%
Other/Not Known	29	1%	13	<1%	27	1%
Total*	2,145	100%	2,516	100%	3,197	100%

A person can have more than one referral during the year

Referrals are up across all client groups, compared to 2012/13, although there are variations between groups:

- Learning disability referrals have remained at a fairly constant number although they now represent a lower percentage of the total.
- Physical disability referrals have increased by 32% over the last year, although they only account for 10% of all referrals.
- The increase within Mental Health referrals is largely as a direct result of the work that has been undertaken over the last 2 years to improve referral recording in the Integrated MH Teams; as extensive training has been undertaken with teams along with improvements to the accessibility of Adult Services IT systems (for recording safeguarding) from a Health setting.
- Older people referrals still make up the majority of referrals, accounting for 57%, and have increased in number by 36% over the last year.

Activity by Clinical Commissioning Group (CCG)

To determine the distribution of safeguarding referrals across Hampshire, Table 2 shows the number of people referred for safeguarding by the Clinical Commissioning Group (CCG) area that they live in. To allow areas to be compared in away that account for the different population sizes in each area the tables also includes the number of people being referred per 100,000 population.

Table 2 – Referrals by Clinical Commissioning Group	2013/14						
	No.	%	No. per 100,000 pop	Referrals 18-64	Referrals 65+	No. 18-64 per 100,000 pop	No. 65+ per 100,000 pop
Fareham & Gosport	522	18%	335.9	193	329	124.2	881.0
NE Hants & Farnham	258	9%	164.4	88	170	56.1	552.6
North Hants	225	8%	138.9	92	133	56.8	427.0
SE Hants	435	15%	272.5	142	293	89.0	708.3
West Hants	1262	45%	300.9	457	805	108.9	753.3
Other CCG	97	3%	-	31	66	-	-
Not Known	36	1%	-	16	19	-	-
Grand Total	2835*	100%	269.1	1018	1817	96.6	734.2

*Is a count of individual people and not referrals as in Table 1. As an individual can have more than one referral there will always be more referral reported.

Overall only 18% of safeguarding referrals concerned people living in the Fareham and Gosport CCG area, but when the population of the CCG is considered, this CCG has the most referrals per population (335 per 100,000), in both the under 65 and the over 65 age group. In the under 65 referrals Fareham & Gosport and West Hants CCGs have the highest rates, but this may be due to more accommodation and services being available in these areas to support people with a learning or physical disability.

Overall the rate of referrals for Hampshire as a whole is in line with England and our local authority comparator average.

Source of referral

Safeguarding referrals can be reported from a range of different sources and **Table 3** breaks down the source of the referrals made over the last 3 years, based on the key categories used for reporting safeguarding activity nationally.

Table 3 - Number of referrals by source	2011/12		2012/13		2013/14	
	No.	%	No.	%	No.	%
Social care	906	42%	948	38%	1,223	38%
Health	414	19%	436	17%	638	20%
Self/friend/relative/neighbour	210	10%	228	9%	311	10%
Police	148	7%	163	6%	128	4%
Regulatory Body	43	2%	71	3%	61	2%
Housing	18	1%	18	1%	23	1%
Other/Not Known	406	19%	652	26%	814	25%
Total	2,145	100%	2,516	100%	3,197	100%

Safeguarding referrals from staff working in social care, which includes residential, day care and domiciliary care staff as well as social workers, remains the highest source for referrals; although the percentage they account for has reduced compared to 2011/12. In this group staff working in a residential setting accounted for typically around 50% of these referrals. The second main source is Health who account for between 17-20% of referrals, of which in 2013/14 50% came from Hospitals (secondary health), 32% from GP and community health staff (primary health) and the remaining 18% from mental health staff. The source for a large percentage of referrals still remains unknown, which is similar to the situation nationally, and it is anticipated that the introduction of the Multi Agency Safeguarding Hub (MASH) will in the longer term improve recording around the source of referrals.

Types of abuse

For each safeguarding referral made one or more abuse type is recorded to reflect the nature of the incident that has occurred. **Table 4** breaks down the types of abuse reported over the last three years.

Neglect remains the most frequently reported type of abuse in 2013/14 linked to 39% of referrals (up from 33% in 2011/12) followed by physical abuse (26%), although the percentage of referrals relating to physical abuse has reduced over the last 3 years. The decline in 'Institutional' abuse can be explained partly by the reduction in the prevalence of cases relating to residential or nursing settings and changes in recording as any large scale investigation concerning a provider will be dealt with as a Level 4 safeguarding incident.

Table 4 - Types of abuse reported	2011/12		2012/13		2013/14	
	No.	%	No.	%	No.	%
Physical	745	34%	783	30%	851	26%
Neglect	728	33%	908	35%	1,278	39%
Financial & Material	351	16%	440	17%	563	17%
Psychological	172	8%	235	9%	327	10%
Sexual	136	6%	138	5%	183	5%
Institutional	69	3%	81	3%	55	2%
Discriminatory	11	<1 %	20	1%	26	1%
Other	0	0%	0	0%	0	0%
Total*	2,212	100%	2,605	100%	3,283	100%

Whilst neglect is overall the most commonly reported type of abuse there are variations between client groups:

- Learning disabilities - Physical abuse identified in 41% of referrals, and is the most reported
- Mental Health – Physical abuse is the most frequently recorded abuse type at 30%, but 24% of referrals relate to financial or material abuse and 23% psychological abuse.
- Older person – Neglect is the main reason for referral in 50% of cases.

- Physical disability – Neglect is the most frequently reported at 30%, but financial, physical and financial abuse, each represent around 20% of referrals.

Location of abuse

Table 5 breakdowns the location of where the abuse is reported to have occurred over the last 3 years. In 2011/12 and 2012/13 the most frequently reported location for abuse to occur was within a residential or nursing home accounting for 43% and 46% of the referrals respectively. In 2013/14 incidents in residential and nursing homes reduced overall to 38%, with abuse occurring in residential homes dropping by 10% from 34% to 24%. With a person's own home becoming the most frequently reported location for where abuse occurred.

Table 5 - Location of abuse	2011/12		2012/13		2013/14	
	Total	%	Total	%	Total	%
Own Home	715	33%	839	33%	1,340	42%
Residential Care	637	30%	856	34%	806	25%
Nursing Care	277	13%	308	12%	423	13%
Mental Health Inpatient Setting	76	4%	48	2%	63	2%
Alleged Perpetrators Home	72	3%	68	3%	75	2%
Acute Hospital	70	3%	66	3%	118	4%
Public Place	64	3%	57	2%	90	3%
Community Hospital	43	2%	38	2%	27	1%
Day Centre/Service	34	2%	48	2%	21	1%
Other Health Setting	17	1%	17	1%	16	<1%
Education/Training/Workplace Establishment	14	1%	9	<1%	17	<1%
Supported Accommodation	51	2%	56	2%	38	1%
Other/Not Known	75	3%	106	4%	163	5%
Grand Total*	2,145	100%	2,516	100%	3,197	100%

Ethnicity

Overall ethnicity information was available for 84% people referred for safeguarding. In the case of the 16% where it was not available, 3.4% had refused to state it and for the remaining 12.6% it was undeclared or not known. Table 6 provides a breakdown of the ethnicities recorded where reported.

Table 6 – Ethnicity of people referred for safeguarding	Percentage
White	97.90%
Mixed / Multiple ethnic groups	0.30%
Asian / Asian British	0.90%
Black / African / Caribbean / Black British	0.50%
Other ethnic group	0.30%

Across Hampshire 89% of the population describe themselves as White British, and without knowing if the 16% of unrecorded ethnicities related more to people who would not describe themselves as white it is hard to directly compare the rates. Further work will be required to improve the collecting and recording of ethnicity.