



CONTROL YOUR COMMUNICATIONS

FPS Newsletter insert – charities external communications

June 2017

In 2015, a Cross-Party Review of Fundraising Regulation recommended that a service should be set up for members of the public to control the nature and frequency of charity communications that they receive. The Fundraising Preference Service (FPS) has now been launched to ensure that people can easily manage these communications.

You can now choose to stop email, telephone, addressed post, and/or text messages from a selected charity or charities by using the online service at www.fundraisingpreference.org.uk or by calling the telephone helpline on 0300 303 3517. You can also submit an FPS request on behalf of a relative or someone you care for. You will be asked to confirm that you have authority to act on behalf of the individual concerned and details of your relationship with the person you are acting on behalf of.

Once the FPS request has been made, the charity or charities selected will be informed of their obligation to remove your personal details from their communications databases within 28 days.

Personal information will be needed to submit an FPS request so that charities are able to identify individuals on their database. This personal information will be sent securely to the named charity and will only be used by them for the purposes of matching you against their database.

Further information and FAQs about the service can be found on the FPS website www.fundraisingpreference.org.uk