

Type of concern	Type of safeguarding activity carried out as part of the safeguarding enquiry	Responsible agency or organisation
Unmet care and support of either the adult or their carer	Needs assessment and/or review of support plan, changes to support plan	Local Authority Adult Services
Carer stress leading to harmful behaviour towards the adult	Carer assessment, family network meeting	Local Authority Adult Services
Poor care provided by the carer placing the adult at risk	Information, advice or training for the carer	Health professionals, support organisations
Health care needs not being managed appropriately	Review of health care or treatment plans	Health professionals
Fire safety	Risk assessment and development of a fire safety plan	Fire and Rescue Service
Staff poor practice	Training, supervision, capability processes, competency assessment	Employer
Staff misconduct	HR investigation, disciplinary processes, referral to the DBS and professional registration bodies	Employer
Wilful ill-treatment or neglect	Criminal investigation	Police

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Concerns about a person acting as appointee	Department of Work and Pensions (DWP) investigation, change appointee or adult services set up to act as appointee	DWP and Pensions, Adults Services
Concerns about a deputy or registered attorney	Investigation, Lasting Power of Attorney revoked	Office of the Public Guardian
Best interests of an adult lacking capacity are not being met causing a risk of harm	Application to the Court of Protection for an order or deputyship, appointment of a Court visitor	Adult Services, health professionals, Court of Protection
Domestic abuse	Referral to a specialist service for support	Domestic abuse services
Forced marriage	Application for a Forced Marriage Protection Order	Police, Adult Services
Hate crime	Criminal investigation	Police
Anti-social behaviour	Tenancy revoked, court order, anti-social behaviour injunctions, prosecution	Housing, Environmental Health, Police
Modern slavery or trafficking	Referral to the National Referral Mechanism	Police, Adult Services, health professionals

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Exploitation by radicalisers	Referral to the Channel Panel	Police, Adult Services, health professionals
Internal care concerns	Internal investigation and review, service improvement	Care provider
Poor quality care	Contract monitoring and compliance, quality improvement activities	Commissioning and contract teams
Failure to meet standards in NHS and social care services	Regulatory and enforcement action, cancellation of registration	Care Quality Commission
Breach of rights of a person detained under the Mental Health Act 1983	Regulatory and enforcement action	CQC and Mental Health Act Commissioner
Unauthorised use of DOLS	Best interests assessment, follow up action such as providing information or training to prevent a recurrence	DOLS Supervisory Body
Harmful behaviour of another person with needs of care and support	Risk assessment, behaviour support plan, referral to specialist service, behaviour contract	Care provider, Adult Services, health professionals

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Fraud by solicitor appointed as financial deputy	Fraud investigation, fitness to practice referral with referral to the police	Solicitors' Regulatory Authority
Irregular or suspicious activity relating to a bank account	Fraud investigation with referral to the police	Bank's Fraud Investigation Unit
Bogus callers or rogue traders	Investigation and prosecution	Trading Standards
Breach of health and safety legislation	Investigation and enforcement action	Health and Safety Executive
Civil remedies	Taking out injunctions, suing for damages	Service user (with support from family, advocates, support organisations, etc.)