



An introduction to – The Multi-Agency Risk Management Framework

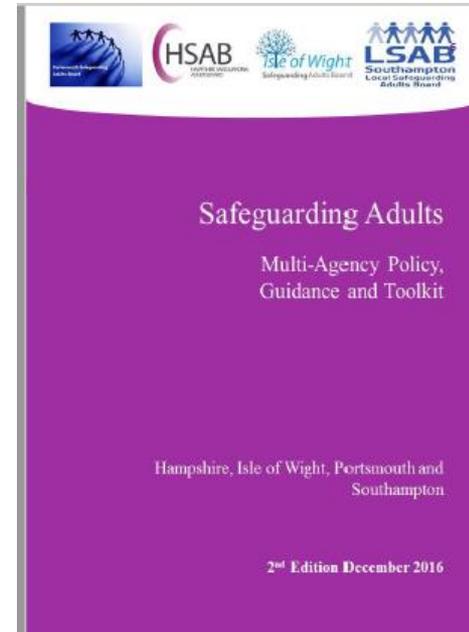
Risk Management Framework

Can be used in conjunction with single agency prevention, early intervention and risk management policies by adding a multi agency dimension.

Overview

Provides a collaborative, coordinated and multi-agency response to these 'critical few' cases ensuring:

- ❖ Timely information sharing around risk;
- ❖ Holistic assessment of risk;
- ❖ Development of shared risk management plans;
- ❖ Shared decision making and responsibility;
- ❖ Adult's involvement and engagement in the process
- ❖ Improved outcomes for the adult at risk.



<http://www.hampshiresab.org.uk>

Process

- Any agency can initiate – it will take the lead coordinating role with responsibility for convening and chairing the initial meeting.
- Ensures timely information sharing between agencies – provides a holistic (multi-agency) overview of current risks and outcome is agreement of a shared risk management plan.
- Adult should, as far as possible, be included and involved in the assessment process and in developing the risk management plan
- Collaborative risk assessment may highlight circumstances or risks which would be more appropriately dealt with under another process and a referral should be made
- Process continues until the identified risks are either resolved or managed to an acceptable level.
- Any on-going support needed to maintain well-being and safety should be agreed before the case is referred back into the 'business as usual' process for any on-going work.

What do we mean by – ‘At Risk’

- An adult is considered to be ‘at risk’ when s/he is unable or unwilling to provide adequate care for him/herself and:
 - Is unable to obtain necessary care to meet their needs; and/or
 - Is unable to make reasonable or informed decisions because of their state of mental health or because they have a learning disability or an acquired brain injury; and/or
 - Is unable to protect themselves adequately against potential exploitation or abuse; and/or
 - Has refused essential services without which their health and safety needs cannot be met but a lack of insight to recognise this.



Examples

- Vulnerability factors place the adult at a higher risk of abuse or neglect including mate crime.
- Self neglect including hoarding and fire safety;
- Refusal or disengagement from care and support services;
- Complex or diverse needs which either fall between, or span a number of agencies' statutory responsibilities or eligibility criteria;
- On-going needs/behaviour leading to lifestyle choices placing them and/or others at risk;
- Complex needs and behaviours leading the adult to cause harm to others;
- 'Toxic Trio' of domestic violence, mental health and substance misuse
- Risks previously addressed via a section 42 enquiry but for which the need for on-going risk management and monitoring has been identified.



Key considerations

- Consider the mental capacity of the person (decisional and executive)
- If appropriate, carry out a capacity assessment on the specific issue.
- Adult's right to make apparently unwise lifestyle choices and to refuse support should be respected.
- Consider if referral to another process would be more appropriate.
- Consider if the circumstances of the case engage the s42 enquiry duty.
- Information and advice about how to minimise risks to be given to the person who (with capacity) has refused to accept support
- Information also about how they can access reassessment in the future should they change their minds.
- Decisions (either by the adult or the agency) should be kept under constant review

Person Centred Approach

Guiding principles when supporting people who may be difficult to engage:

- Build a picture about the person – clues about why/how behaviours developed.
- A right to make apparently unwise lifestyle choices and to refuse support.
- Premise that the person is best placed to judge their wellbeing.
- Presence of long term, entrenched behaviours requires a commitment to a long term, solution-based approach.
- A focus on building trust and rapport.
- Attention to the person's views, wishes, feelings and beliefs.
- Responses need to be balanced with personal rights, freedoms and be the least intrusive.
- Involving the adult as fully as they are able.

Record Keeping

- Essential that records are contemporaneous and kept from the time that a concern about an adult may be at risk was raised.
- Completion of chronologies for each agency involved could be an essential element of safe practice in situations of risk, self-neglect and during the risk assessment process.
- Lead agency should consider and action the compilation of one central chronology.
- Best practice in recording is based on key principles of partnership, openness and accuracy.
- Effective recording is part of the total service to the service user/patient.

Defensible decision making

A defensible decision is one where:

- All reasonable steps taken to avoid harm.
- Use of reliable assessment methods.
- Information collected thoroughly evaluated.
- Decisions recorded and carried out.
- Policies and procedures have been followed.
- Practitioners and their managers adopt an investigative approach and are proactive.

Decisions are defensible if they address the points above, and:

- Are a contemporaneous record maintained in a legible and approved system and format.
- Specify the rationale behind the decision in relation to the circumstances.
- Include references to relevant legislation and guidance.
- Are retained with other records about the individual (or organisation).
- Are 'signed' and dated

Finding out more

http://www.hampshiresab.org.uk/professionals-area/hampshire_4lsab_multiagency_safeguarding_adults_policy_guidance/

4LSAB Multi-Agency Risk Management Framework

 [4LSAB Multi Agency Risk Management Framework June 2016](#)

 [One Minute Guide on the 4LSAB MARM Framework](#)

 [One Minute Guide to the Mental Capacity Act 2005](#)

 [One Minute Guide to Making Safeguarding Personal](#)

 [One Minute Guide to Advocacy](#)

 [One Minute Guide on Managing Difficult Conversations](#)

 [MARM Chairing Meetings Guidance](#)

 [MARM Meeting Invite Generic](#)

 [MARM Meeting Invite Detailed](#)

 [MARM Planning Meeting Agenda](#)

 [MARM Planning Meeting Minutes](#)

<http://www.hampshiresab.org.uk/professionals-area/learning-development/>

4LSAB Hoarding Guidance:

<http://www.hampshiresab.org.uk/wp-content/uploads/4LSAB-Multi-agency-hoarding-Guidance-FINAL-2019-3.pdf>



**Comments or
questions –
please come and
see me at the
HSAB stand at the
end of the session**